

MICROSOFT DYNAMICS 365 COURSE CONTENT

Customization in Microsoft Dynamics 365 of Sales & Customer Service

- Introduction to Customizing Dynamics 365
- Introduction to Dynamics 365 Solutions
- Entity and Field Customization Basics
- Addition Field Customizations
- Relationships
- Customizing Forms
- Business Rules
- View and Visualizations
- Customizing for Interactive Service Hub
- Customization for Mobile

Configuration in Microsoft Dynamics 365 For Sales and Customer Service

- Configuring Dynamics 365 Module
- The Dynamics 365 Security Model Module
- Implementing Hierarchical Security Module
- Knowledge Management Module
- Introduction to Processes Module
- Business Process Flows Module
- Dynamics 365 and Office 365

Contact for MS Dynamics 365 Training: +919885022027