MICROSOFT DYNAMICS CRM COURSE CONTENT

1. Introduction about MS Dynamics CRM

2. MS CRM History

3. Why MS Dynamics CRM

4. Features of MS Dynamics CRM

5. MS CRM Version Difference

6. What is Solution

7. What is Entity and how to create entity

8. Datatypes in MS CRM

9. How to design Business Rule

10. What is calculated field

11. What is Roll Upfield

12. Types of Web Resources

13. Relationship and Behaviour

14. Salesforce Automation Process

15. What is Security Role

16. How to create Security Role

17. What is Organization

18. What is Business Unit

19. Adding Users in MS CRM and Assigning Role to them

20. Service Module Process

21. Data Import and Export

22. How to use Duplicate Detection

23. What is Auditing

24. What are Process and its types

25. How to Ribbon Workbench

26. What is Site Map and how to design

27. How to create Reports

28. How to use JavaScript

29. What is plugin

30. How to write plugin and register with MS CRM

31. What is Email router and Configuration

32. How to integrate MS CRM with Outlook

33. How to integrate MS CRM with SharePoint

34. How to integrate MS CRM with C# Asp.Net

35. Tools using for MS Dynamics CRM

36. SLA and Contracts

37. Articles

Contact for MS Dynamics CRM Training: +919885022027