Microsoft Exchange Training Course Content

An Overview of Exchange Evolution

- The Evolution of Exchange
- On-premise Exchange vs. Exchange Online
- Unnecessary/Necessary Subject Focus Points
- A Walking Tour of the Microsoft Portal

Exchange Online Administrative Tools

- A Walking Tour of the Exchange Admin Center
- An Introduction to PowerShell
- Remote PowerShell Connectivity
- Monitoring exchange online

Working with Recipients

- An Overview of Recipient Types
- Creating and Configuring a Mailbox User
- Creating Recipient Types

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Mailbox Management Options

- Key User Mailbox Options
- User Mailbox Management Options
- Keeping up with Exchange Online Limits

Working with Permissions

- Role-Based Access Control
- Admin and User Roles in Action
- Outlook Web App Policies

Working with Compliance Management

- An Overview of Regulatory Compliance
- Built-in Compliance Tools: In-place Archive
- Built-in Compliance Tools: eDiscovery and Hold and Auditing
- Built-in Compliance Tools: Data Loss Prevention
- Built-in Compliance Tools: MRM and Journal Rules
- Final Synopsis of Compliance Tools

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Working with Organization Options

- Organization Sharing Options
- An Overview of Apps

Protection Settings

- Malware Detection and Response
- An Overview of Exchange Online Protection
- A Walking Tour of EOP Features
- Working with Quarantine and EOP Musings
- Security Reporting Features

Understanding and Enhancing Mail Flow

- An Overview of Mail Flow Options
- The Anatomy of a Transport Rule
- A Walking Tour of Mail Flow Features
- A Summary of Mail Flow

Mobile Device Management

- An Overview of Device Access and Policy Settings
- A Walking Tour of Mobile Device Settings
- Demonstration of Device Quarantine

Working with Public Folders

- An Overview of Public Folders
- Creating Public Folders
- Accessing Public Folders Through Outlook

Unified Messaging

- An Overview of Unified Messaging
- Frequent Questions About UM and Exchange Online
- UM Features: Dial Plan, Policy, and Auto Attendants
- UM Features: IP Gateway

Exchange Online Troubleshooting

- Working with Troubleshooting Tools
- A Discussion of Availability and Continuity Options

Exchange Online Learning Resources

• Working with Troubleshooting Tools

Plan for Exchange Online Migration

- Migration methods
- Hybrid configuration

Exchange Online with PowerShell

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