Office 365 Training Online Course Topics

Exchange online Administration Course

1. An Overview of Exchange Evolution

- The Evolution of Exchange
- On-premise Exchange vs. Exchange Online
- Unnecessary/Necessary Subject Focus Points
- A Walking Tour of the Microsoft Portal

2. Exchange Online Administrative Tools

- A Walking Tour of the Exchange Admin Center
- An Introduction to PowerShell
- Remote PowerShell Connectivity
- Monitoring exchange online

3. Working with Recipients

- An Overview of Recipient Types
- Creating and Configuring a Mailbox User
- Creating Recipient Types

4. Mailbox Management Options

- Key User Mailbox Options
- User Mailbox Management Options
- Keeping up with Exchange Online Limits

5. Working with Permissions

- Role-Based Access Control
- Admin and User Roles in Action
- Outlook Web App Policies

6. Working with Compliance Management

- An Overview of Regulatory Compliance
- Built-in Compliance Tools: In-place Archive
- Built-in Compliance Tools: eDiscovery and Hold and Auditing
- Built-in Compliance Tools: Data Loss Prevention
- Built-in Compliance Tools: MRM and Journal Rules
- Final Synopsis of Compliance Tools

7. Working with Organization Options

• Organization Sharing Options

• An Overview of Apps

8. Protection Settings

- Malware Detection and Response
- An Overview of Exchange Online Protection
- A Walking Tour of EOP Features
- Working with Quarantine and EOP Musings
- Security Reporting Features

9. Understanding and Enhancing Mail Flow

- An Overview of Mail Flow Options
- The Anatomy of a Transport Rule
- A Walking Tour of Mail Flow Features
- A Summary of Mail Flow

10. Mobile Device Management

- An Overview of Device Access and Policy Settings
- A Walking Tour of Mobile Device Settings
- Demonstration of Device Quarantine

11. Working with Public Folders

- An Overview of Public Folders
- Creating Public Folders
- Accessing Public Folders Through Outlook

12. Unified Messaging

- An Overview of Unified Messaging
- Frequent Questions About UM and Exchange Online
- UM Features: Dial Plan, Policy, and Auto Attendants
- UM Features: IP Gateway

13. Exchange Online Troubleshooting

- Working with Troubleshooting Tools
- A Discussion of Availability and Continuity Options

14. Exchange Online Learning Resources

Working with Troubleshooting Tools

15. Plan for Exchange Online Migration

- Migration methods
- Hybrid configuration

16. Exchange Online with PowerShell

Power BI Training

1. Introduction to Power BI

- What BI and Power BI
- Benefits from Power BI
- Power BI Over View

2. Create Power BI content

- Power BI Extract, Transform, and Load
- Configuring Privacy levels for Datasources
- Create Reports from Multiple Data Sources (SharePoint, Excel,
- Database etc.)
- Storing and connecting to Office 365 Data files
- Conclusion

OneDrive Training

- 1. Introduction
- 2. Configuring OneDrive Sharing
- 3. Configuring OneDrive Sync
- 4. Configuring OneDrive Storage
- 5. Configuring Device Access and Mobile Application Policies
- 6. OneDrive and SharePoint Admin Overlap
- 7. Summary

SharePoint Online Training

1. Introduction to Office 365

- What Office 365
- Services from Office 365
- Explore Office 365 Admin Centre
- On-premise vs SharePoint Online

2. Introduction to SharePoint Online

SharePoint Online Overview

- SharePoint Hybrid Overview
- Manage update with SharePoint Online & On-premise
- Site Collection hierarchy
- Configuration Options for SharePoint Online
- Benefits and Features of SharePoint Online
- Connecting to SharePoint Online Using PowerShell

3. Examining SharePoint Online Site Collection Settings

- Introduction and Security Settings
- Resource and Storage Quotas

4. Creating and Configuring a SharePoint Online Site Collection

- Introduction and Creating Site Collections
- Site Collection Configuration Options
- Managing Site Collections Using PowerShell

5. Configuring External User Sharing in SharePoint Online

- Introduction and Sharing Overview
- Configuring External Sharing Using PowerShell

6. Planning for the Different Components of a Collaboration Solution

- Introduction and Exploring Delve
- Working with OneDrive for Business and Coauthoring
- Integrating Applications with SharePoint Online
- TechM Internal

7. Security and Compliance

- Introduction and Office 365 Groups
- Planning and Configuring Device Access
- Configuring SharePoint Online eDiscovery
- Configuring Data Loss Prevention

8. Plan for SharePoint online Migration & Scenario's

- Migration Methods
- Tool Based Approach

Skype for Business Training

1. Introduction to Office 365

- What Office 365
- Services from Office 365
- Explore Office 365 Admin Centre

2. Introduction to Skype for Business

- Understanding Skype for Business Configuration Options
- Connecting and Exploring Skype for Business

3. Configuring Skype for Business End-user Communication Settings

- Exploring Skype for Business Services
- Introduce and Configure External Communications

4. Configuring Skype for Business End-user Features

Introduce and Configure End-user Features

5. Manage Skype for Business Connectivity Configurations

- Configure Organizational Level External Communications
- Hybrid Configuration and Configuring User-specific Compliance

6. Manage Skype for Business Conferencing

- Introduce Skype for Business Conferencing Options
- Configure Skype for Business Conferencing Options

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