SAP QM TRAINING COURSE CONTENT

1. SAP GUI Navigation

2. Integration of Quality Management in the supply chain – process ·

- QM in procurement and sales ·
- QM in production

3. Insight into QM functions · Quality planning

- Quality inspection
- Quality certificate
- Quality notification
- Quality control · Audit management · Test equipment management

4. Potential for introducing Quality Management in companies

5. Quality Planning and Inspection

6. Managing QM-specific basic data

- Sampling procedures
- Dynamic modification rules
- Master inspection characteristics
- Inspection methods
- Catalogs
- Coding

7. Inspection planning

- Material specification
- Inspection plans · Engineering workbench
- Engineering change management

8. Quality inspection process · Inspection lot processing

- Notification processing
- Defects recording
- Results recording
- Usage decision

9. Quality notification and SAP Business Workflow

- Evaluation methods in QM
- Reports and analyses based on inspection lots, inspection results, and notifications

10. Quality Management in Logistics

- Inventory management with QM, inspection stock, and inspection lot
- Goods receipt and goods issue inspection
- Inspections of goods movements
- Control of the procurement process
- Vendor release, model processing

- Model processing
- Vendor's QM system
- Procurement documents and certificates on the Internet
- Planning and creating quality certificates for outbound deliveries

11. Quality Management in Discreet Manufacturing

- Integration of quality management into manufacturing processes
- Inspection point processing based on times or quantities
- Use of SPC techniques
- Inspection processing for repetitive manufacturing and external processing
- Partial lot processing and incoming inspection from manufacturing
- Test equipment management and integration with Enterprise Asset Management

12. Quality Management in the Process Industry

- Basics of the classification system in connection with QM
- Basics of batch management in connection with QM
- Sample management · Integration of QM in the production process
- Master recipe and QM
- Process order and QM
- PI sheet and QM
- Basics of certificate processing
- Batch monitoring using recurring inspections
- QM-specific requirements in the process industry
- Digital signature
- Electronic batch log

13. Quality Management in Sales & Distribution / Quality Certificates

- Integration of QM in Sales & Distribution
- Planning and creation of quality certificates for finished products including linking ofmaterials from the production chain
- Inspection processing during delivery
- Inspection specifications from variant configuration
- Customer complaints and returns · QDI electronic quality data exchange
- Quality certificates on the Internet

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